



# LANE COUNTY RESOURCE REFERRALS

## **211**

**Ph: call or text 211 or visit 211.org**

Support offerings: general resource database

## **Catholic Community Services**

**1464 W 6th Ave, Eugene; Ph: 541-345-3628**

**Hours: M-F 8am - 4pm; Th 9am - 4pm**

**1025 G St, Springfield; 541-345-3628**

**Hours: M-F 8am - 4pm; Th 8am - 3:30pm**

Support offerings: on site food pantry, food boxes, clothing closet, energy assistance & rent assistance (when funds are available), family support & connections, birth certificate & Oregon ID services, cold weather motel, vouchers for emergency support

## **Centro Latino Americano**

**944 W 5th Ave, Eugene; Ph: 541-687-2667**

**info@centrolatinoamericano.org**

**Hours: M-Th: 8:30am - 5pm; F: 8:30am - 12pm**

Support offerings for Latino families: social services connections, food program, mental health support, substance use disorder programs

## **Community Sharing Program**

**1440 Birch St, Cottage Grove; Ph: 541-942-2176**

**Hours: M 1:30pm - 6pm ; Tu-F 11am - 3:30pm**

Support offerings for South Lane County: food pantry, clothing closet, warming shelter, utility assistance, housing assistance, prescription assistance, propane vouchers, laundry vouchers, shower vouchers, firewood

## **Cricket Wireless**

**293 Valley River Center Suite R0004, Eugene**

**Ph: 541-728-0818,**

**Hours: M-Sa 10am - 8pm, Sunday 11am - 7pm**

Support offerings: Phone retailer via Affordable Connectivity Program. Assistance signing up for the ACP, phone and plan in-hand if qualify - visit <https://www.fcc.gov/acp> for eligibility details

## **Department of Human Services**

**2885 Chad Dr, Eugene; Ph: 541-686-7878**

**2101 W 11th Ave, Eugene; Ph: 541-686-7722**

**101 30th St, Springfield; Ph: 541-726-3525**

**Hours: M-F 8am - 5pm**

Support offerings: medical via OHP, cash via TANF/TA-DVS/refugee, food via SNAP, childcare via ERDC

## **Developmental Disability (DD) Services**

**2513 Martin Luther King Jr Blvd, Eugene**

**Ph: 541-682-3695; Hours: M-F 8am - 5pm**

Support Offerings for older adults, high school transition, and children: case management, protective services, foster care, and crisis resolution

## **Eugene Mission**

**1542 W 1st Ave, Eugene; Ph: 541-344-3251**

**Office Hours: M-F 6am - 7pm**

**Rescue Shelter: 9am check-in**

Support Offerings: rescue shelter, self-sufficiency programs, learning center

## **First Place Family Center (StVdP)**

**4060 W Amazon Dr, Eugene; Ph: 541-342-7728**

**Office Hours: M-F 9am-5pm**

Support Offerings: front door assessment, internet/phone access, mailing address, clothing, hygiene supplies, OR ID support, free drop-in childcare, showers, laundry, food. FPFC is the gateway to the Night Shelter Annex, First Place Kids, and the Girls Youth House

## **Food for Lane County**

**Hours: M-F 9am - 4pm**

**Food sites: [foodforlanecounty.org](http://foodforlanecounty.org) or call 541-343-2822**

Support offerings: free meal services, meal sites, food pantries, produce sites, youth summer meal programs, Senior Grocery, Meals on Wheels



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### **Food for Lane County Dining Room**

**Hours: M-Th 12pm – 1:45pm, TO GO 2pm – 2:45pm (except for every other Wednesday = TO GO only, 12pm – 2:45pm)**

### **Helping Hearts Room (Reitz/Burkhalter)**

**First Christian Church, 1166 Oak St, Eugene**

**Ph: 541-344-1425; Hours: Tu/Th 12pm – 2pm**

Support offerings: clothing, sleeping materials, outdoor gear, personal hygiene items, household goods, bus passes

### **Hope and Safety Alliance**

**1577 Pearl St, Suite 200, Eugene**

**Ph: 541-485-8232, Hours: M-F 9am - 5pm**

**Crisis Line: 541-485-6513 & 800-281-2800**

**Crisis webchat at [hopesafetyalliance.org](https://hopesafetyalliance.org)**

Support offerings: crisis & support line, safety planning, emergency shelter, advocacy, support groups

### **Hosea Youth Services**

**834 Monroe St, Eugene**

**Ph: 541-344-5583,**

**Hours: M-Th 1pm - 6:30p,, F 10am - 2pm**

Support offerings: resource center and safe place for youth including: food, clothing, toiletries, showers, laundry facilities, computer access, charging stations, lockers, pet kennels, first aid supplies, tool box

### **Hourglass Community Center**

**2443, 71 Centennial Loop, Suite A, Eugene**

**Ph: 541-505-8426**

**Hours: M - F 24hrs, Sa/Su 8am - 12am**

Support offerings: referral or walk-in, short-term mental health crisis and stabilization

### **Lane County Legal Aid**

**101 E Broadway, Eugene; Ph: 541-485-1017 & 1-844-595-8330**

**Hours: M-F 9am-5pm**

Support Offerings legal aid: housing, benefits, family law, domestic violence, and other legal needs

### **Love for Lane County**

**[info@loveforlanecounty.org](mailto:info@loveforlanecounty.org); Ph: 541-653-8537**

Support Offerings: gap services on case by case basis-- transportation, light yard work, prayer requests, household products, furniture, hygiene products, referral services

### **Salvation Army Eugene Corps**

**640 W 7th Ave, Eugene; Ph: 541-343-3328**

Support offerings: food pantries

### **Senior & Disability Services**

**1015 Willamette St, Eugene; Ph: 541-682-4038**

**Hours: M-F 8am – 5:00pm**

Support Offerings: adult foster care, caregiving, chronic condition management workshops, Aging and Disability Resource Connection of Oregon, Medicaid/Medicare services including Long Term Care Services & Senior Health Insurance Benefits Assistance, Oregon Money Management Program, Relatives as Parentings Program (RAPP), independent living via Senior Connections and Oregon Project Independence, access to food programs

### **ShelterCare**

**499 W 4th Ave, Eugene; Ph: 541-686-1262**

**Hours: 8:30am – 4:30pm**

Support offerings: housing and behavioral health services



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### **Siuslaw Outreach Services**

**1576 W 12th, Florence; Ph: 541-997-2816**

**Hours: M-Th 10am – 3:30pm, F 9am – 3:30pm**

**24hr DV Crisis Line: 541-997-4444**

Support offerings: emergency shelter, rent assistance, homeless prevention, housing services, utility assistance, prescription assistance, self-sufficiency support & education, shower/laundry vouchers, Special Veteran Voucher Program, domestic violence & sexual assault advocacy

### **Sponsors Inc.**

**338 Hwy 99 North, Eugene; Ph: 541-485-8341**

**Hours: M-F 8am – 5pm**

Support offerings: reentry support, transitional housing, Permanent Supportive Housing, mentorship program, employment services, benefits & education navigation, workshops, computer lab, financial assistance, Sponsor's Warehouse (clothes, home goods, furniture), bus passes, bike shop

### **St. Vincent de Paul of Lane County**

**2890 Chad Dr, Eugene; Ph: 541-687-5820**

Support Offerings: front door assessments, emergency shelters & warming center, affordable & supportive housing programs, self-sufficiency programs, propane vouchers, rent assistance, bus tokens, clothing, household products, furniture

### **Veterans Services of Lane County**

**151 W 7th Ave, Suite 460, Eugene**

**Ph: 541-682-4191; Hours: M-F 8am – 5pm**

Support offerings: filing disability claims, obtaining military records, applying for VA health care & education benefits, applying for Surviving Spouse Benefits

### **White Bird 24-Hour Crisis Line:**

**541-687-4000 or 800-422-7558**

### **White Bird Chrysalis Behavioral Health Outpatient Center**

**350 E 11th, Eugene; Ph: 541-683-1641  
or 800-422-7558**

**Hours: call for scheduling**

Support offerings: outpatient program, group support, drug education, counseling, peer support, acupuncture, yoga, tai chi, parenting group, women's only group, opiate primary group, medical reviews, drug screening & aftercare

### **White Bird Clinic**

**341 E 12th Ave, Eugene; Ph: 541-342-4357**

**Hours: Every day 9:30am – 4:30pm, except**

**Wednesday 9:30am – 3:30pm**

Support offerings: phone calls, phone charging, mail & address services, Vision program voucher, First Aid, snacks & water when available, clothes & supplies when available

### **White Bird Dental Clinic**

**1415 Pearl St, Eugene; Ph: 541-344-8302**

**Hours: call for scheduling**

**Walk in hours: M/W 7:30am – 5pm**

Support offerings: low-cost/sliding scale dental care, emergency, preventative, restorative

### **White Bird Medical Clinic**

**1400 Mill St, Eugene; Ph: 541-484-4800**

**Hours: call for scheduling**

Support offerings: low-cost medical care, covid vaccinations & boosters, primary care, preventative exams, injury treatment, minor procedures

### **White Bird Navigation Empowerment Services Team (NEST)**

**323 E 12th, Eugene; Ph: 541-342-1295**

**Hours: Tu-Th 9:30am – 12:30pm, 2pm – 4pm**

Support offerings: phone access, EBT card replacement, direct express cards, ID & birth certificate assistance, rental & security deposit assistance, navigating housing lists, OHP, addiction service referrals